XR1 TT&C Modem
End of Life FAQs

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What is going End of Life?

▪ Kratos announces the XR1 TT&C Modem (XR1) will be going End of Life on June 01, 2022.

▪ The XR1 will have an End of Sale Date of June 01, 2022.

What does End of Life mean?

An End of Life notification communicates Kratos' ending production of products that will no longer be manufactured. End of Life for a product can be triggered by a number of factors, including availability of components and materials critical to the product's functionality.

The End of Life announcement will communicate the last day that a purchase of the product can be placed, the "End of Sale" date, and the End of Service Life date after which no upgrades or repairs to a device will be provided.

What are the important dates to know?

The following table contains information on the End of Life date, End of Sale date and End of Service Life date for the XR1.

Event	XR1
End of Life Announcement	June 01, 2022
End of Sale	June 01, 2022
End of Service Life	December 31, 2024

What do EoL, EoS, and EoSL mean?

▪ **End of Life (EoL)** is the official start of the EoL process Kratos has for announcing a product will no longer be manufactured.

▪ **End of Sale (EoS)** is the last day to place a purchase order for the product and have that order fulfilled.

▪ **End of Service Life (EoSL)** is the last day that the product will be supported through software upgrades, RMA's for repair or replacement, or security updates.

What does End of Sale mean?

This is the last day that a purchase order can be submitted to Kratos for an XR1. Fulfillment of any order placed will occur if inventory is available. In the event any components of the XR1 modem are unavailable, a suitable replacement configuration will be offered.

Will the one year warranty apply to XR1 modems purchased up to and including the End of Sale date?

Yes; warranty for any XR1 purchased and fulfilled up to and including the End of Sale date will apply for one year.

Will Maintenance and Service (M&S) agreements be offered on units purchased by the End of Sale Date?

M&S agreements that extend past the warranty period of XR1 products will be offered on existing and new units sold, up to the End of Service Life date. The End of Service Life date applies to all XR1 modems that have been sold.

Specific customers with extended M&S agreements already in-force will be managed on a case by case basis.

Will there be a replacement product offering?

Yes; Kratos offers a software modem and digitizer solution with the quantum™Radio and SpectralNet® products. The quantumRadio can be run on appropriate generic server implementations, or hosted on cloud server instances. For more information on the server requirements, contact Kratos Support through the D365 portal (https://support.kratoscomms.com).